

Montréal Mobility Survey: Wave 5 (Fall 2024)

1 Section 1: Getting Started

1.1 What year were you born?

- 2006
- 2005
- ...
- 1925
- 1924

1.2 This is the sixth wave of an ongoing study. Did you participate in the previous waves of the study?

- Yes, I participated in this study before.
- No, I have never participated in this study. This will be my first time.
- I don't remember

1.3 If you would like to be entered in the prize drawing once you complete this survey, please provide us with a valid email address where we can reach you. If you participated in a previous wave of the survey, please try to enter the same e-mail that you have used before. If you choose not to provide a valid email address, you will not be eligible to win a prize

- Please write your answer here: _____

1.4 Would you be willing to answer a similar survey one year from now? Doing so would double your chances of winning one of our prizes!

- Yes
- No

1.5 What is your current employment status? *[Please choose all that apply:]*

- Work full-time
- Work part-time
- Student
- Homemaker
- Retired and not working
- Not employed and looking for work
- Not employed and not looking for work
- Other _____

1.6 Do you have a primary work location (including your home if you work from home)? *[Select No if your workspace is on-the-go (e.g., delivery drivers, taxi drivers, field service workers, etc.)]*

- Yes
- No

1.7 Over the last seven days, how many days did you telework? (Teleworking means working from a remote location such as home or a café instead of commuting)

- Never
- 1 day
- ...
- 6 days
- 7 days

1.8 Over the last seven days, did you exclusively telework? If you travelled to a primary work location at least once in the past week, select No.

- Yes
- No

1.9 Does your job provide a work location other than your home?

- Yes, I can commute to a workplace if I choose to
- No, I don't have a workplace other than my home

1.10 Where do you reside in Greater Montréal?

- The island of Montréal
- Laval
- Longueuil, Brossard or Boucherville
- Other

2 Section 2: Local Transportation Projects

In this section, we would like to ask you questions that will help us understand how you feel about transportation projects in the Montreal area

2.1 Have you heard about any of the following transportation projects in Montreal?

- Pie IX Bus Rapid Transit (BRT)
- Réseau Express Métropolitain (REM)
- None of the above

2.2 What is the status of the Pie-IX Bus Rapid Transit project near your home, work, or school? *[Please choose the appropriate response for each item:]*

	Construction is underway currently	Construction is complete	I don't live / work or go to school near the project	I don't know
Near my home				
Near my work				
Near my school				

2.3 What is the status of the Réseau Express Métropolitain (REM) project near your home, work, or school? *[Please choose the appropriate response for each item:]*

	Construction is underway currently	Construction is complete	I don't live / work or go to school near the project	I don't know
Near my home				
Near my work				
Near my school				

3 Section 3: REM Construction Impact

3.1 You've indicated that the REM construction is ongoing or complete near your home, work or school location. We would like to ask you to rate the following statements regarding the impacts of the REM's construction: *[Please choose the appropriate response for each item:]*

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
I had enough advance warning about travel alternatives available during construction to plan accordingly.					
Airborne and/or noise pollution increased with this construction project and were a nuisance					
Construction made me anxious.					
Construction had a negative impact on my mood when I was traveling.					

I feared crashes because of construction					
I had to take a different mode of transport for my commute.					
I had to take a different route on my commute.					

4 Section 4: REM - Future Travel

In this section, we will ask you questions about your general and future use of the Réseau Express Métropolitain (REM).

4.1 Have you used the REM since its opening in July 2023?

- Yes
- No

4.2 How often have you used the REM for any reason since its opening?

- Daily
- More than once a week
- A few times a month
- Once a month
- Less than once a month
- I just wanted to try it out

4.3 What type of activities are you using the REM for?

- Work
- School
- Grocery shopping
- Other shopping
- Recreation and leisure
- Visiting family and friends
- Medical appointments
- Going to the pharmacy
- Other _____

4.4 In general, why are you using the REM?

- It is cheaper for me than other modes of transport
- I have a shorter travel time.
- I am more comfortable while traveling than on other modes of transport.
- I can be productive during my travel.
- The REM replaced the public-transit service I was using before.
- Other _____

4.5 How has your travel changed now that the REM is operational compared to the period before the system's opening? [Please choose the appropriate response for each item:]

	Far less often	Less often	The same amount	More often	A lot more often
I am walking _____.					
I am cycling _____.					
I am driving _____.					
I am taking public transit _____.					

4.6 How likely are you to keep using the REM in the future?

- Very unlikely
- Unlikely
- Neutral
- Likely
- Very likely

4.7 How often do you plan to use the REM in the future?

- Daily
- More than once a week
- A few times a month
- Once a month
- Less than once a month
- I just want to try it out

4.8 Why have you not used the REM so far? [Please choose all that apply:]

- It doesn't go where I want to go.
- It is out of my way or too far to get to.
- It costs too much.
- I have errands to run that I can't complete using the REM.
- People like me don't take public transit.
- The station that I would use has not opened yet.
- There is not enough parking around REM stations
- Other _____

4.9 How likely are you to use the REM in the future for any reason?

- Very unlikely
- Unlikely
- Neutral
- Likely
- Very likely

4.10 What type of activities do you think you will use the REM for in the future?
[Please choose all that apply:]

- Work
- School
- Going to the airport
- Grocery shopping
- Other shopping
- Recreation and leisure
- Visiting family and friends
- Medical appointments
- Going to the pharmacy
- Other _____

4.11 When using the REM, how much time do you expect to save per trip when traveling to your workplace?

- My travel time will be the same
- Less than 5 minutes per trip
- 5 to 10 minutes per trip
- 10 to 20 minutes per trip
- More than 20 minutes per trip
- My travel time will increase

4.12 When using the REM, how much time do you expect to save per trip when traveling to your school?

- My travel time will be the same
- Less than 5 minutes per trip
- 5 to 10 minutes per trip
- 10 to 20 minutes per trip
- More than 20 minutes per trip
- My travel time will increase

4.13 Please complete the following statements about how you expect your travel to change once the REM is fully built and operational. *[Please choose the appropriate response for each item:]*

	Far less often	Less often	The same amount	More often	A lot more often
I will walk _____.					
I will cycle _____.					
I will drive _____.					
I will take public transit _____.					

5 Section 5: REM - Last Trip

In this section, we will ask you questions about your last trip using the Réseau express métropolitain (REM).

5.1 The last time you used the REM, where did your trip start?

- Home
- Work
- School
- Recreation/leisure activity
- Grocery store
- Other shopping or errands
- Visiting family or friends
- Medical appointments
- Other _____

5.2 What was the date of your most recent trip using the REM? *[Answer must be between 12.07.2023 and 23.01.2025. Please enter a date:]*

- Please enter a date: _____

5.3 What time did you leave your origin location?

- 5:00 AM
- 5:10 AM
- ...
- 4:40 AM
- 4:50 AM

5.4 How long did your trip take from door-to-door (i.e. origin to destination)?

- 5 minutes
- 10 minutes
- ...
- 60 minutes
- over 60 minutes

5.5 From your origin location, which REM station did you access?

- Brossard
- Du Quartier
- Panama
- Île-des-Soeurs
- Gare Centrale

5.6 The last time you used the REM, where did you go to?

- Home

- Work
- School
- Recreation/leisure activity
- Grocery store
- Other shopping or errands
- Visiting family or friends
- Medical appointments
- Other _____

5.7 Of the following transportation modes, what other modes besides the REM did you use during your trip (i.e., to go from your origin to the REM station and to go from your final REM station to your destination) Please choose all that apply.

- Walk to/from public transit or other mode
- Bicycle
- Bikeshare (e.g. BIXI)
- Drive Personal Vehicle
- Carshare (e.g. Communauto)
- Private Carpool/Passenger
- Taxi / Ridehailing (e.g. Uber)
- Bus
- Metro
- Commuter train
- Pie-IX BRT
- Paratransit (e.g. bus or taxi)
- Other _____

5.8 Which of the following, would you consider as your main mode of transportation for your most recent trip with the REM? (The mode that you travelled the farthest using.)

- Walk to/from public transit or other mode
- Bicycle Bikeshare (e.g. BIXI)
- Drive Personal Vehicle
- Carshare (e.g. Communauto)
- Private Carpool/Passenger
- Taxi / Ridehailing (e.g. Uber)
- Bus
- Metro
- Commuter train
- Pie-IX BRT
- Paratransit (e.g. bus or taxi)
- Other [piped from 5.8]

5.9 For the bus portion(s) of your most recent trip with the REM, please rate your satisfaction with the following: *[Please choose the appropriate response for each item:]*

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
I am satisfied with the length of time I spent On the bus.					
I felt comfortable when I was on the bus.					
I felt safe from crime and unwanted attention when I was on the bus.					
The cost of taking the bus was reasonable.					
I am satisfied with how long it took me to reach my bus stop.					
The waiting time for the bus was reasonable.					
Information about the bus (schedules, on-board announcements, website, etc.) is easy to understand					
Overall, I was satisfied with my bus experience during this trip.					

5.10 For the Pie-IX BRT portion(s) of your most recent trip with the REM, please rate your satisfaction with the following: *[Please choose the appropriate response for each item:]*

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
I am satisfied with the length of time I spent on the Pie-IX BRT.					
I felt comfortable when I was on the Pie-IX BRT.					
I felt safe from crime and unwanted attention when I was on the Pie-IX BRT.					
The cost of taking the Pie-IX BRT was reasonable.					

I am satisfied with how long it took me to reach my Pie-IX BRT stop.					
The waiting time for the Pie-IX BRT was reasonable.					
Information about the Pie-IX BRT (schedules, on-board announcements, website, etc.) is easy to understand					
Overall, I was satisfied with my Pie-IX BRT experience during this trip.					

5.11 For the metro portion(s) of your most recent trip with the REM, please rate your satisfaction with the following: *[Please choose the appropriate response for each item:]*

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
I am satisfied with the length of time I spent on the metro.					
I felt comfortable when I was on the metro.					
I felt safe from crime and unwanted attention when I was on the metro.					
The cost of taking the metro was reasonable.					
I am satisfied with how long it took me to get to the metro.					
The waiting time for the metro was reasonable.					
Information about the metro (schedules, on-board announcements, website, etc.) is easy to understand.					
Overall, I was satisfied with my metro experience during this trip.					

5.12 For the commuter train portion(s) of your most recent trip with the REM, please rate your satisfaction with the following: *[Please choose the appropriate response for each item:]*

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
I am satisfied with the length of time I spent on the commuter train.					
I felt comfortable when I was on the commuter train.					
I felt safe from crime and unwanted attention when I was on the commuter train.					
The cost of taking the commuter train was reasonable.					
I am satisfied with how long it took me to get to the commuter train.					
The waiting time for the commuter train was reasonable.					
Information about the commuter train (schedules, on-board announcements, website, etc.) is easy to understand.					
Overall, I was satisfied with my commuter train experience during this trip.					

5.13 For the light rail (REM) portion(s) of your most recent trip, please rate your satisfaction with the following: *[Please choose the appropriate response for each item:]*

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
I am satisfied with the length of time I spent on the REM.					
I felt comfortable when I was on the REM.					
I felt safe from crime and unwanted attention when I was on the REM.					
The cost of taking the REM was reasonable.					

I am satisfied with how long it took me to get to the REM.					
The waiting time for the REM was reasonable.					
Information about the REM (schedules, on-board announcements, website, etc.) was easy to understand.					
Overall, I was satisfied with my REM experience during this trip.					

5.14 For the following portions of your trip, please rate your satisfaction.

[Please choose the appropriate response for each item:]

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
Overall, I was satisfied with the walking portion of this trip					
Overall, I was satisfied with the cycling portion of this trip					
Overall, I was satisfied with the driving portion of this trip					
Overall, I was satisfied with the ridehailing portion of this trip					
Overall, I was satisfied with the bus portion of this trip					
Overall, I was satisfied with the metro portion of this trip					
Overall, I was satisfied with the commuter train portion of this trip					
Overall, I was satisfied with the Pie-IX BRT portion of this trip.					
Overall, I was satisfied with the paratransit portion of this trip					
Overall, I was satisfied with my experience during this trip as a whole					

6 Section 6: General Opinions about the REM

In this section, we are interested about your general opinions about the REM.

6.1 Thinking about the REM service, please rate your agreement with the following statements. *[Please choose the appropriate response for each item:]*

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Not Applicable
I am satisfied with the bus services provided when the REM service is interrupted						
Parking space around REM stations is an issue for me						
The REM positively impacts my quality of life.						
Overall, I am satisfied with the REM services.						

6.2 Regarding the REM, please rate your agreement with the following statements. *[Please choose the appropriate response for each item:]*

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
The REM is a good thing for the greater Montreal area.					
The REM is a good thing for my neighborhood.					
The REM is good for the environment.					
The REM is good for businesses.					
The REM is too noisy for its surroundings.					
I am concerned about whether I will be able to remain in my neighborhood due to rising housing costs caused by the REM.					
The REM is well integrated in the public-transit network in Montreal.					

I would recommend the REM to a friend or family member.					
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6.3 Is there anything else you would like to share about the REM? If you do not have any suggestions, you do not need to respond to this question.

- Please write answer here: _____

7 Section 7: Pie-IX BRT Construction Impacts

7.1 You've indicated that the Pie-IX BRT construction is ongoing or complete near your home, work or school location. We would like to ask you to rate the following statements regarding the impacts of the Pie-IX BRT's construction: [Please choose the appropriate response for each item:]

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
I had enough advance warning about travel alternatives available during construction to plan accordingly.					
Airborne and/or noise pollution increased with this construction project and were a nuisance.					
Construction made me anxious.					
Construction had a negative impact on my mood when I was traveling.					
I feared crashes because of construction.					
I will have to take a different mode of transport for my commute.					
I had to take a different route for my commute.					
I had to take a different route on my commute.					

8 Section 8: Pie-IX BRT - Future Travel

In this section, we will ask you questions about your general and future use of the Pie-IX BRT.

8.1 Have you used the Pie-IX BRT since its opening in November 2022?

- Yes
- No

8.2 How often have you used the Pie-IX BRT for any reason since its opening?

- Daily
- More than once a week
- A few times a month
- Once a month
- Less than once a month
- I just wanted to try it out

8.3 What type of activities are you using the Pie-IX BRT for? *[Please choose all that apply:]*

- Work
- School
- Grocery shopping
- Other shopping
- Recreation and leisure
- Visiting family and friends
- Medical appointments
- Going to the pharmacy
- Other _____

8.4 In general, why are you using the Pie-IX BRT? *[Please choose all that apply:]*

- It is cheaper for me than other modes of transport
- I have a shorter travel time.
- I am more comfortable while traveling than on other modes of transport.
- I can be productive during my travel.
- The Pie-IX BRT replaced the public-transit service I was using before.
- Other _____

8.5 How has your travel changed now that the Pie-IX BRT is operational compared to the period before the system's opening? *[Please choose the appropriate response for each item:]*

	Far less often	Less often	The same amount	More often	A lot more often
I am walking _____.					
I am cycling _____.					
I am driving _____.					
I am taking public transit _____.					

8.6 How likely are you to keep using the Pie-IX BRT in the future?

- Very unlikely
- Unlikely
- Neutral
- Likely
- Very likely

8.7 How often do you plan to use the Pie-IX BRT in the future?

- Daily
- More than once a week
- A few times a month
- Once a month
- Less than once a month
- I just want to try it out

8.8 Why have you not used the Pie-IX BRT so far?

- It doesn't go where I want to go.
- It is out of my way or too far to get to.
- It costs too much.
- I have errands to run that I can't complete using the Pie-IX BRT.
- People like me don't take public transit.
- The station that I would use has not opened yet.
- Other _____

8.9 How likely are you to use the Pie-IX BRT in the future for any reason?

- Very unlikely
- Unlikely
- Neutral
- Likely
- Very likely

8.10 What type of activities do you think you will use the Pie-IX BRT for in the future? *[Please choose all that apply:]*

- Work
- School
- Grocery shopping
- Other shopping
- Recreation and leisure
- Visiting family and friends
- Medical appointments
- Going to the pharmacy
- Other _____

8.11 When using the Pie-IX BRT, how much time do you expect to save per trip when traveling to your workplace?

- My travel time will be the same
- Less than 5 minutes per trip
- 5 to 10 minutes per trip
- 10 to 20 minutes per trip
- More than 20 minutes per trip
- My travel time will increase

8.12 When using the Pie-IX BRT, how much time do you expect to save per trip when traveling to your school?

- My travel time will be the same
- Less than 5 minutes per trip
- 5 to 10 minutes per trip
- 10 to 20 minutes per trip
- More than 20 minutes per trip
- My travel time will increase

9 Section 9: Pie-IX BRT - Last Trip

9.1 The last time you used the Pie-IX BRT, where did your trip start?

- Home
- Work
- School
- Recreation/leisure activity
- Grocery store
- Other shopping or errands
- Visiting family or friends
- Medical appointments
- Other _____

9.2 What was the date of your most recent trip using the Pie-IX BRT? [Answer must be between 07.11.2022 and 23.01.2025]

- Please enter a date: _____

9.3 What time did you leave your origin location?

- 5:00 AM
- 5:10 AM
- ...
- 4:40 AM
- 4:50 AM

9.4 How long did your trip take from door-to-door (i.e., origin to destination)?

- 5 minutes
- 10 minutes
- ...
- 60 minutes
- Over 60 minutes

9.5 The last time you used the Pie-IX BRT, where did you go to? [Please choose only one of the following:]

- Home
- Work
- School
- Recreation/leisure activity
- Grocery store
- Other shopping or errands
- Visiting family or friends
- Medical appointments
- Other _____

9.6 Of the following transportation modes, what other modes besides the Pie-IX BRT did you use during your trip (i.e., to go from your origin to the Pie-IX BRT station and to go from your final Pie-IX BRT station to your destination). Please choose all that apply.

- Walk to/from public transit or other mode
- Bicycle
- Bikeshare (e.g. BIXI)
- Drive Personal Vehicle
- Carshare (e.g. Communauto)
- Private Carpool/Passenger
- Taxi / Ridehailing (e.g. Uber)
- Bus
- Metro
- Light Rail (REM)
- Commuter train
- Paratransit (e.g. bus and taxi)
- Other _____

9.7 Which of the following, would you consider as your main mode of transportation for your most recent trip with the Pie-IX BRT? (The mode that you travelled the farthest using.)

- Walk to/from public transit or other mode
- Bicycle
- Bikeshare (e.g. BIXI)
- Drive Personal Vehicle

- Carshare (e.g. Communauto)
- Private Carpool/Passenger
- Taxi / Ridehailing (e.g. Uber)
- Bus
- Metro
- Light Rail (REM)
- Commuter train
- Pie-IX BRT
- Paratransit (e.g. bus and taxi)
- Other [piped in from 9.6]

9.8 For the bus portion(s) of your most recent trip with the Pie-IX BRT, please rate your satisfaction with the following: *[Please choose the appropriate response for each item:]*

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
I am satisfied with the length of time I spent on the bus.					
I felt comfortable when I was on the bus.					
I felt safe from crime and unwanted attention when I was on the bus.					
The cost of taking the bus was reasonable.					
I am satisfied with how long it took me to reach my bus stop.					
The waiting time for the bus was reasonable.					
Information about the bus (schedules, on-board announcements, website, etc.) is easy to understand.					
Overall, I was satisfied with my bus experience during this trip.					

9.9 For the metro portion(s) of your most recent trip with the Pie-IX BRT, please rate your satisfaction with the following: *[Please choose the appropriate response for each item:]*

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
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I am satisfied with the length of time I spent on the metro.					
I felt comfortable when I was on the metro.					
I felt safe from crime and unwanted attention when I was on the metro.					
The cost of taking the metro was reasonable.					
I am satisfied with how long it took me to get to the metro.					
The waiting time for the metro was reasonable.					
Information about the metro (schedules, on-board announcements, website, etc.) is easy to understand.					
Overall, I was satisfied with my metro experience during this trip.					

9.10 For the light rail (REM) portion(s) of your most recent trip with the Pie IX-BRT, please rate your satisfaction with the following: *[Please choose the appropriate response for each item:]*

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
I am satisfied with the length of time I spent on the REM.					
I felt comfortable when I was on the REM.					
I felt safe from crime and unwanted attention when I was on the REM.					
The cost of taking the REM was reasonable.					
I am satisfied with how long it took me to get to the REM.					
The waiting time for the REM was reasonable.					

Information about the REM (schedules, on-board announcements, website, etc.) was easy to understand.					
Overall, I was satisfied with my REM experience during this trip.					

9.11 For the commuter train portion(s) of your most recent trip with the Pie-IX BRT, please rate your satisfaction with the following: *[Please choose the appropriate response for each item:]*

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
I am satisfied with the length of time I spent on the commuter train.					
I felt comfortable when I was on the commuter train.					
I felt safe from crime and unwanted attention when I was on the commuter train.					
The cost of taking the commuter train was reasonable.					
I am satisfied with how long it took me to get to the commuter train.					
The waiting time for the commuter train was reasonable.					
Information about the commuter train (schedules, on- board announcements, website, etc.) is easy to understand.					
Overall, I was satisfied with my commuter train experience during this trip.					

9.12 For the Pie-IX BRT portion(s) of your most recent trip, please rate your satisfaction with the following: *[Please choose the appropriate response for each item:]*

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
I am satisfied with the length of time I spent on the Pie-IX BRT.					
I felt comfortable when I was on the Pie-IX BRT.					
I felt safe from crime and unwanted attention when I was on the Pie-IX BRT.					
The cost of taking the Pie-IX BRT was reasonable.					
I am satisfied with how long it took me to reach my Pie-IX BRT stop.					
The waiting time for the Pie-IX BRT was reasonable.					
Information about the Pie- IX BRT (schedules, on- board announcements, website, etc.) is easy to understand.					
Overall, I was satisfied with my Pie-IX BRT experience during this trip.					

9.13 For the following portions of your trip, please rate your satisfaction. *[Please choose the appropriate response for each item:]*

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
Overall, I was satisfied with the walking portion of this trip					
Overall, I was satisfied with the cycling portion of this trip					
Overall, I was satisfied with the driving portion of this trip					

Overall, I was satisfied with the ridehailing portion of this trip					
Overall, I was satisfied with the bus portion of this trip					
Overall, I was satisfied with the metro portion of this trip					
Overall, I was satisfied with the commuter train portion of this trip					
Overall, I was satisfied with my REM portion of this trip.					
Overall, I was satisfied with the paratransit portion of this trip					
Overall, I was satisfied during this trip as a whole					

10 Section 10: General Opinions about the Pie-IX BRT

In this section, we are interested about your general opinions about the Pie-IX BRT.

10.1 Thinking about the Pie-IX BRT service, please rate your agreement with the following statements. *[Please choose the appropriate response for each item:]*

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
The Pie-IX BRT line positively impacts my quality of life.					
Overall, I am satisfied with the Pie-IX BRT services.					

10.2 Regarding the Pie-IX BRT, please rate your agreement with the following statements. *[Please choose the appropriate response for each item:]*

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
The Pie-IX BRT is a good thing for the greater Montreal area.					
The Pie-IX BRT is a good thing for my neighborhood.					
The Pie-IX BRT is good for the environment.					

The Pie-IX BRT is good for businesses.					
I am concerned about whether I will be able to remain in my neighborhood due to rising housing costs with the Pie-IX BRT is operational.					
The Pie-IX BRT is well integrated in the public-transit network in Montreal.					
I would recommend the Pie-IX BRT to a friend or family member.					

10.3 Is there anything else you would like to share about the Pie-IX BRT? If you do not have any suggestions, you do not need to respond to this question.

- Please write your answer here: _____

11 Section 11: Your Neighbourhood

These questions will help us understand how you feel about your neighbourhood.

11.1 To provide us with the approximate location of your primary home location, which of the following would you prefer to do? This will help us to better understand the travel behavior of Montreal residents.

- Type my home postal code
- Place a pin on a map

11.2 Please enter your primary home postal code. Please use the format XXX XXX (for example: H3A 0C2).

- Please write your answer here: _____

11.3 On the following map, please adjust the zoom and drag the pin to your primary home location.

- [Place pin on map]

11.4 What year did you move into your current home? If you are unsure, estimate the closest year. If you do not know at all, select "Don't know."

- Don't know

- 2024
- 2023
-
- 1981
- 1980 or before

11.5 Is your current primary residence owned by you or someone in your household?

- Yes
- No, I/we pay rent to the owner of the residence

11.6 What type of home is your current primary home?

- Apartment or condo
- Row-house or town-house
- Semi-detached house
- Detached, self-standing house
- Duplex, Triplex, etc.
- Other _____

11.7 How did you contribute to the selection of your current home location?

- I selected my home location by myself
- I was part of the decision along with my household members
- I did not have an option in selecting my home location

11.8 When you moved into your current home, how important were the following factors in your decision? [Please choose the appropriate response for each item:]

	Very unimportant	Unimportant	Neutral	Important	Very important
Being in a neighborhood where it is pleasant to walk					
Being in a neighborhood where it is practical to move around and park by car (traffic is light, there is good access by car, payment and availability of parking)					
Affordability of housing					
Having a large home					

11.9 When you moved into your current home, how important were the following factors in your decision (continued)? *[Please choose the appropriate response for each item:]*

	Very unimportant	Unimportant	Neutral	Important	Very important
Being near the primary work location/school of a member of my household (including myself)					
Being near family and/or friends					
Being near shops and services					
Being near public transportation					
Being near bicycle infrastructure					
Presence of good schools for my children					
Presence of parks and green spaces					

11.10 In recent years, my neighbourhood has ...

- Gotten much worse
- Gotten a bit worse
- Stayed the same
- Gotten a bit better
- Gotten much better
- I don't know

11.11 What do you expect to happen to the value of your house over the next five years?

- I expect the value of my house to decrease a lot
- I expect the value of my house to decrease
- I expect the value of my house to stay more or less the same
- I expect the value of my house to increase
- I expect the value of my house to increase a lot

11.12 What do you expect to happen to the value of your rent over the next five years?

- I expect my rent to decrease a lot

- I expect my rent to decrease
- I expect my rent to stay more or less the same
- I expect my rent to increase
- I expect my rent to increase a lot

11.13 To what extent do you agree or disagree with the following statements?
[Please choose the appropriate response for each item:]

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	I don't know
The changes in my neighborhood are improving my quality of life.						
I am concerned about whether I will be able to remain in my neighborhood because of rising costs.						

12 Section 12 :Work Travel

The following questions are about your current work commuting trips as well as your general travel preferences.

12.1 Where is your current primary work location? On the following map, please adjust the zoom and drag the pin to one location.

- [Place pin on map]

12.2 What was the date of your most recent trip to your primary work location from home? *[Answer must be between 01.01.2019 and 23.01.2025]*

- Please enter a date: _____

12.3 What time did you leave home to go to work on your most recent trip?

- 5:00 AM
- 5:05 AM
- ...
- 4:50 AM
- 4:55 AM

12.4 What time did you arrive at your primary work location?

- 5:00 AM
- 5:05 AM
- ...
- 4:50 AM
- 4:55 AM

12.5 Of the following transportation modes, which ones did you use for your most recent work trip? Please choose all that apply.

- Walk from origin to destination
- Walk to/from public transit or other mode
- Bicycle
- Bikeshare (e.g. BIXI)
- Drive Personal Vehicle
- Carshare (e.g. Communauto)
- Private Carpool/Passenger
- Taxi / Ridehailing (e.g. Uber)
- Bus
- Metro
- Light rail (REM)
- Commuter train
- Pie-IX BRT
- Paratransit (Taxi/Bus)
- Other _____

12.6 Which of the following, would you consider as your main mode of transportation for your most recent work trip? (The mode that you travelled the farthest using.)

- Walk from origin to destination
- Walk to/from public transit or other mode
- Bicycle
- Bikeshare (e.g. BIXI)
- Drive Personal Vehicle
- Carshare (e.g. Communauto)
- Private Carpool/Passenger
- Taxi / Ridehailing (e.g. Uber)
- Bus
- Metro
- Light rail (REM)
- Commuter train
- Pie-IX BRT
- Paratransit (Taxi/Bus)
- Other [Piped in from 12.6]

12.7 What factors were important to you in deciding to use your main mode?

- My physical and/or mental health.
- It is better for the environment than other modes.
- It is cheaper for me than other modes.
- I have a shorter travel time than with other modes
- I am more comfortable using this mode to travel than when using other modes.
- I am able to be productive on my journey.
- Other modes don't fit my schedule.

- Other modes don't go where I need to go.
- Other _____

12.8 How long did it take you to find parking for your vehicle?

- I have a reserved spot
- Less than 2 minutes
- 2 to 5 minutes
- 5 to 10 minutes
- 10 to 15 minutes
- 15 to 20 minutes
- More than 20 minutes

12.9 For the bus portion of your most recent work trip, please rate your satisfaction with the following: *[Please choose the appropriate response for each item:]*

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
I am satisfied with the length of time I spent on the bus.					
I felt comfortable when I was on the bus.					
I felt safe from crime and unwanted attention when I was on the bus.					
The cost of taking the bus was reasonable.					
I am satisfied with how long it took me to reach to my bus stop .					
The waiting time for the bus was reasonable.					
Information about the bus (schedules, on-board announcements, website, etc.) is easy to understand.					
Overall, I was satisfied with my metro experience during this trip.					

12.10 For the metro portion of your most recent work trip, please rate your satisfaction with the following: *[Please choose the appropriate response for each item:]*

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
I am satisfied with the length of time I spent on the metro.					
I felt comfortable when I was on the metro.					
I felt safe from crime and unwanted attention when I was on the metro.					
The cost of taking the metro was reasonable.					
I am satisfied with how long it took me to reach my Metro station.					
The waiting time for the metro was reasonable.					
Information about the metro (schedules, on-board announcements, website, etc.) is easy to understand.					
Overall, I was satisfied with my metro experience during this trip.					

12.11 For the commuter train portion of your most recent work trip, please rate your satisfaction with the following: *[Please choose the appropriate response for each item:]*

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
I am satisfied with the length of time I spent on the train.					
I felt comfortable when I was on the train.					
I felt safe from crime and unwanted attention when I was on the train.					
The cost of taking the train was reasonable.					

I am satisfied with how long it took me to reach my train stop.					
The waiting time for the train was reasonable.					
Information about the train (schedules, on-board announcements, website, etc.) is easy to understand.					
Overall, I was satisfied with my train experience during this trip.					

12.12 For the main mode you used, please rate your satisfaction with your most recent work trip. *[Please choose the appropriate response for each item:]*

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
Overall, I was satisfied with my experience during this trip.					

12.13 How does travelling to work using the selected mode(s) impact the following aspects? *[Please choose the appropriate response for each item:]*

	Very negatively	Negatively	No impact	Positively	Very positively
Your energy levels at work					
Your productivity at work					
Your punctuality in getting to work					
Your physical health					
Your mental health					
Your life in general					

13 Section 13: School Travel

The following questions are about your current school commuting trips as well as your general travel preferences.

13.1 Where is your current primary (most frequent) school location? On the following map, please adjust the zoom and drag the pin to one location.

- [Place pin on map]

13.2 . What was the date of your most recent trip to your primary school location from home? *[Answer must be between 01.01.2019 and 23.01.2025]*

- Please enter a date: _____

13.3 What time did you leave home go to school on your most recent trip?

- 5:00 AM
- 5:05 AM
- ...
- 4:50 AM
- 4:55 AM

13.4 What time did you arrive at school?

- 5:00 AM
- 5:05 AM
- ...
- 4:50 AM
- 4:55 AM

13.5 Of the following transportation modes, which did you use for your most recent school trip? Please choose all that apply.

- Walk from origin to destination
- Walk to/from public transit or other mode
- Bicycle
- Bikeshare (e.g. BIXI)
- Drive Personal Vehicle
- Carshare (e.g. Communauto)
- Private Carpool/Passenger
- Taxi / Ridehailing (e.g. Uber)
- Bus
- Metro
- Light rail (REM)
- Commuter train
- Pic-IX BRT
- Paratransit (Taxi/Bus)
- Other _____

13.6 Which of the following, would you consider as your main mode of transportation for your most recent school trip? (The mode that you travelled the farthest using.)

- Walk from origin to destination
- Walk to/from public transit or other mode
- Bicycle
- Bikeshare (e.g. BIXI)
- Drive Personal Vehicle
- Carshare (e.g. Communauto)
- Private Carpool/Passenger
- Taxi / Ridehailing (e.g. Uber)
- Bus
- Metro
- Light rail (REM)
- Commuter train
- Pie-IX BRT
- Paratransit (Taxi/Bus)
- Other [Piped in from 13.6]

13.7 How long did it take you to find parking for your vehicle?

- I have a reserved spot
- Less than 2 minutes
- 2 to 5 minutes
- 5 to 10 minutes
- 10 to 15 minutes
- 15 to 20 minutes
- More than 20 minutes

13.8 What factors were important to you in deciding to use your main mode?

- My physical and/or mental health.
- It is better for the environment than other modes.
- It is cheaper for me than other modes.
- I have a shorter travel time than with other modes.
- I am more comfortable using this mode to travel than when using other modes.
- I am able to be productive on my journey.
- Other modes aren't available when I need to travel.
- Other modes don't go where I need to go.
- Other _____

13.9 For the bus portion(s) of your most recent school trip, please rate your satisfaction with the following. [Please choose the appropriate response for each item:]

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
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I am satisfied with the length of time I spent on the bus.					
I felt comfortable when I was on the bus.					
I felt safe from crime and unwanted attention when I was on the bus.					
The cost of taking the bus was reasonable.					
I am satisfied with how long it took me to reach to my bus stop.					
The waiting time for the bus was reasonable.					
Information about the bus (schedules, on-board announcements, website, etc.) is easy to understand.					
Overall, I was satisfied with my metro experience during this trip.					

13.10 For the metro portion(s) of your most recent school trip, please rate your satisfaction with the following. *[Please choose the appropriate response for each item:]*

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
I am satisfied with the length of time I spent on the metro.					
I felt comfortable when I was on the metro.					
I felt safe from crime and unwanted attention when I was on the metro.					
The cost of taking the metro was reasonable.					
I am satisfied with how long it took me to reach my metro station.					
The waiting time for the metro was reasonable.					

Information about the metro (schedules, on-board announcements, website, etc.) is easy to understand.					
Overall, I was satisfied with my metro experience during this trip.					

13.11 For the commuter train portion(s) of your most recent school trip, please rate your satisfaction with the following. [Please choose the appropriate response for each item:]

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
I am satisfied with the length of time I spent on the train.					
I felt comfortable when I was on the train.					
I felt safe from crime and unwanted attention when I was on the train.					
The cost of taking the train was reasonable.					
I am satisfied with how long it took me to reach my train stop.					
The waiting time for the train was reasonable.					
Information about the train (schedules, on-board announcements, website, etc.) is easy to understand.					
Overall, I was satisfied with my train experience during this trip.					

13.12 For the main mode you used, please rate your satisfaction with your most recent school trip. [Please choose the appropriate response for each item:]

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
Overall, I was satisfied with my experience during this trip.					

13.13 How does travelling to school using the selected mode(s) impact the following aspects? *[Please choose the appropriate response for each item:]*

	Very negatively	Negatively	No impact	Positively	Very positively
Your energy levels at school					
Your productivity at school					
Your punctuality in getting to school					
Your physical health					
Your mental health					
Your life in general					

14 Section 14: Work location – teleworkers

14.1 You have indicated that your job provides a workplace you may commute to if you chose to. Please indicate this work location on the following map. Adjust the zoom and drag the pin to one location.

- [Place pin on map]

14.2 Which transport mode would you use if you chose to commute to the workplace you have indicated?

- Walking
- Cycling
- I would drive
- Someone would drive me
- Public transport
- Taxi / Ride hailing (e.g. Uber)
- Other _____

14.3 On average, how often do you commute to this workplace?

- Five or more times per week
- A few times per week
- A few times per month
- Less than once per month
- Never

15 Section 15: General Travel

15.1 In the last 7 days, which of the following transport modes have you used at least once for any purpose? [Please choose all that apply:]

- Car
- Cycling
- Walking
- Public transit
- I didn't travel in the last seven days
- Other _____

15.2 To what extent to do you agree or disagree with the following statements?

	Strongly disagree	Disagree	Agree	Strongly agree
I need a car to do many things I like to do.				
I know how my local public transit systems work				
Online services play an important role in my ability to find my way around (i.e. GPS, Google Maps, Waze, etc.)				
My daily travel positively impacts my quality of life.				
Overall, I am satisfied with my daily travel.				

15.3 To what extent do you agree or disagree with the following statements? [Please choose the appropriate response for each item:]

	Disagree	Agree
I consider myself a transit user		
I consider myself a car user		
I consider myself a cyclist		
I consider myself a pedestrian		

15.4 Prior to the closure of the Mont Royal tunnel, did you regularly ride the Mascouche commuter train line?

- Yes
- No

15.5 Please indicate how often you used the Mascouche line before the closure of the Mont-Royal tunnel for each of the following purposes. [Please choose the appropriate response for each item:]

	Never	Less than once a month	About once a month	About once a week	Multiple times a week
Work.					
School					
Leisure					
Other					

15.6 During the Mount Royal Tunnel closure, have you continued to use the Mascouche line?

- Yes
- No

15.7 Please indicate which of the following alternatives you adopted as a result of the closure of the Mont-Royal Tunnel and its effect on the Mascouche commuter trainline. [Please choose the appropriate response for each item:]

	Yes	No	I don't know / Prefer not to answer
I am driving a car more often.			
I am carpooling more often.			
I am walking more often.			
I am cycling more often.			
I changed job or school location.			
I moved home to another location.			
I telecommute/study remotely more often.			

15.8 Prior to its suspension, did you regularly ride the Deux-Montagnes commuter train line?

- Yes
- No

15.9 Please indicate how often you used the Deux-Montagnes commuter line for each of the following purposes. [Please choose the appropriate response for each item:]

	Never	Less than once a month	About once a month	About once a week	Multiple times a week
Work					

School					
Leisure					
Other					

15.10 Following the suspension of the Deux-Montagnes line, have you continued to use public transit to reach the same destinations for which you previously used the Deux-Montagnes line?

- Yes
- No

15.11 Please indicate which of the following alternatives you also adopted as a result of the Deux-Montagnes line closure. [Please choose the appropriate response for each item:]

	Yes	No	I don't know / Prefer not to answer
I am driving a car more often.			
I am carpooling more often.			
I am walking more often.			
I am cycling more often.			
I changed job or school location.			
I moved home to another location.			
I telecommute/study remotely more often.			

16 Section 16: Transport Options

16.1 Select all the following that apply to you:

- I have a driver's license
- I own a bicycle
- I own an e-bike
- I have a Communauto membership
- I have a BIXI membership/subscription
- I have used a carpooling service in the past year
- I have used Uber in the past year
- None of the above

16.2 How many licensed drivers are in your household, including yourself?

- None
- 1
- 2
- 3
- 4
- 5

- 6
- 7
- 8+

16.3 How many private automobiles do you have regular access to? Include only those owned, leased or borrowed on a long-term basis by you or someone else in your household and which you are permitted to drive. Do not include car-share, such as Communauto.

- None
- 1
- 2
- 3
- 4
- 5+
- Prefer not to answer

16.4 Please enter the make and model of your primary automobile (the one you use most frequently).

- _____
- _____

16.5 What year is your primary car?

- 2025
- 2024
- ...
- 2001
- 2000 or older

16.6 Please enter the make and model of your secondary automobile (the one you use next most frequently).

- _____

16.7 What year is your secondary car?

- 2025
- 2024
- ...
- 2001
- 2000 or older

17 Section 17: General Travel - Public Transport

17.1 Did you use public transit within the last 12 months for any purpose?

- Yes
- No

17.2 Do you have a monthly transit pass?

- Yes
- No

17.3 To what extent do you agree or disagree with the following statements?

	Strongly disagree	Disagree	Agree	Strongly agree
I plan to keep using public transit in the Greater Montreal Area within the next year.				
Public transit positively impacts my quality of life.				
I plan to use public transit in the Greater Montreal Area within the next year.				
I would recommend the public transport service in the Greater Montreal Area to a member of my family or friend.				
Public transit is an essential service to society.				
Public transit is a suitable mode of travel for me to reach my desired destinations.				
Crime is an issue in public transit in the Greater Montreal Area.				
Harassment and discrimination are issues in public transit in the Greater Montreal Area.				
Overall, I am satisfied with the public transit services in the Greater Montreal Area.				

17.4 Due to the pandemic, public-transit agencies are currently facing financial difficulties operating public-transit services in the Greater Montréal region. Do you support increasing funding for operating public transit by 5% in the Greater Montréal region in order to maintain and improve the current service? By funding for operation, we mean the day-to-day expenses required to run the system (e.g., salaries, fuel, maintenance and utilities).

- Yes
- No

Funding for public-transit operations in Canada usually comes from a combination of public-transit fares, provincial taxes, municipal taxes as well as car-related taxes. Before the pandemic, Canadian public-transit agencies would see their funding for operation increase on average by 3% every year to ensure growth in service provision.

17.5 Where should the additional 5% of funding for operating public-transit in the Greater Montréal region come from? Select all options you would support.

- Public-transit fares (ticket sales)
- Provincial taxes (e.g., income, corporate and sales taxes)
- Federal taxes (e.g., income, corporate and sales taxes)
- Municipal taxes (property taxes)
- Car-related taxes (e.g., gas taxes, road tolls, license plate fees)
- Other: _____

17.6 For which reason(s) do you not support increasing funding for operating public transit in your region? [Please choose all that apply:]

- Public transit already functions well in my region.
- Public transit is currently receiving appropriate funding in my region.
- There are too many taxes already for people living in my region.
- I do not want to pay for public transit.
- Existing public-transit funds are poorly managed in my regions.
- Public transit does not serve my part of the region.
- Other: _____

17.7 In the last 12 months, the public transit services I use have ...

- Gotten much worse
- Gotten a bit worse
- Stayed the same
- Gotten a bit better
- Gotten much better
- I don't know

17.8 Are you aware that public transit on the island of Montréal has been free for residents aged 65 and over since July 1, 2023?

- Yes, I am aware
- No, I wasn't aware

17.9 How has your use of public transit in Montréal been impacted by it becoming free? [Please choose the appropriate response for each item:]

	Much less often	Less often	No change	More often	Much more often	I don't know
With public transit being free, I use it...						

17.10 How will your use of public transit on the island be impacted now that you are aware it is free for residents aged 65 and over? [Please choose the appropriate response for each item:]

	Much less often	Less often	No change	More often	Much more often	I don't know yet
With public transit being free, I will use it...						

17.11 Are you aware that buses on the island of Laval are free for residents aged 65 and over?

- Yes, I am aware
- No, I wasn't aware

17.12 How has your use of public transit (i.e., buses) in Laval been impacted by it becoming free? [Please choose the appropriate response for each item:]

	Much less often	Less often	No change	More often	Much more often	I don't know
With public transit being free, I use it...						

17.13 How will your use of public transit (i.e., buses) on the island be impacted now that you are aware that it is free for residents aged 65 and over? [Please choose the appropriate response for each item:]

	Much less often	Less often	No change	More often	Much more often	I don't know yet

With public transit being free, I will use it...						
--	--	--	--	--	--	--

17.14 Are you aware that residents aged 65 and over can use public transit for free on the RTL network outside of peak hours (meaning from 9AM to 3:30PM and after 6:30PM on weekdays, as well as weekends and holidays)?

- Yes, I am aware
- No, I wasn't aware

17.15 How has your use of public transit in Longueuil, Brossard and/or Boucherville been impacted by it being free outside of peak hours? [Please choose the appropriate response for each item:]

	Much less often	Less often	No change	More often	Much more often	I don't know
With public transit being free, I use it...						

17.16 How will your use of public transit in Longueuil/Brossard/Boucherville be impacted now that you are aware that it is free for residents aged 65 and over outside of peak hours? [Please choose the appropriate response for each item:]

	Much less often	Less often	No change	More often	Much more often	I don't know yet
With public transit being free, I will use it...						

17.17 How would your use of public transit be impacted if it were free for people aged 65 and over? [Please choose the appropriate response for each item:]

	Much less often	Less often	No change	More often	Much more often	I don't know yet
With public transit being free, I would use it...						

17.18 Based on your own experience, do you have anything you would like to share concerning public transit performance or potential improvements in the Greater Montreal Area? If you do not have any further comments you don't have to answer this question.

- Please write your answer here: _____

18 Section 18: Weekly Travel

The following questions will ask you generally about where you traveled during the past seven days and how you got there. Please answer these questions based on the previous seven days. For example, if you answer this question on a Friday, your answers would cover the period from the previous Friday through Thursday. This seven-day period will always include five weekdays and two weekend days.

18.1 This question asks you about the number of times you visited your primary work location over the last seven days. If you visited a destination more than 10 times, please indicate 10 (the maximum value).

	Number of trips in the last seven days
Number of driving trips to your primary work location	_____
Number of walking trips to your primary work location	_____
Number of cycling trips to your primary work location	_____
Number of public transit trips to your primary work location	_____

18.2 This question asks you about the number of times you visited your primary school location over the last seven days. If you visited a destination more than 10 times, please indicate 10 (the maximum value).

	Number of trips in the last seven days
Number of driving trips to your primary school location	_____
Number of walking trips to your primary school location	_____
Number of cycling trips to your primary school location	_____
Number of public transit trips to your primary school location	_____

18.3 This question asks you about the number of times you visited the grocery store over the last seven days. If you visited a destination more than 10 times, please indicate 10 (the maximum value).

	Number of trips in the last seven days
Number of driving trips to the grocery store	_____
Number of walking trips to the grocery store	_____
Number of cycling trips to the grocery store	_____
Number of public transit trips to the grocery store	_____

18.4 This question asks you about the number of times you traveled to leisure destinations over the last seven days. If you visited a destination more than 10 times, please indicate 10 (the maximum value).

	Number of trips in the last seven days
Number of driving trips to leisure destinations	_____
Number of walking trips to leisure destinations	_____
Number of cycling trips to leisure destinations	_____
Number of public transit trips to leisure destinations	_____

18.5 This question asks you about the number of times you visited the pharmacy or other healthcare facilities over the last seven days. If you visited a destination more than 10 times, please indicate 10 (the maximum value).

	Number of trips in the last seven days
Number of driving trips to the pharmacy or other healthcare facilities	_____
Number of walking trips to the pharmacy or other healthcare facilities	_____
Number of cycling trips to the pharmacy or other healthcare facilities	_____
Number of public transit trips to the pharmacy or other healthcare facilities	_____

19 Section 19: Perceived access by Walking and by Car

To what extent do you agree or disagree with the following statements regarding the ease of conducting your daily travel from your home?

19.1 By walking, I can easily access my desired destinations for... *[Please choose the appropriate response for each item:]*

	Strongly disagree	Disagree	Agree	Strongly agree
Grocery shopping				
Leisure				
Healthcare (including pharmacies)				

19.2 By walking, I can easily access... *[Please choose the appropriate response for each item:]*

	Strongly disagree	Disagree	Agree	Strongly agree
My workplace				
My school				

19.3 By car, I can easily access my desired destinations for... *[Please choose the appropriate response for each item:]*

	Strongly disagree	Disagree	Agree	Strongly agree
Grocery shopping				
Leisure				
Healthcare (including pharmacies)				

19.4 By car, I can easily access... *[Please choose the appropriate response for each item:]*

	Strongly disagree	Disagree	Agree	Strongly agree
My workplace				
My school				

19.5 By car, I could easily access my desired destinations for... *[Please choose the appropriate response for each item:]*

	Strongly disagree	Disagree	Agree	Strongly agree
Grocery shopping				
Leisure				
Healthcare (including pharmacies)				

19.6 By car, I could easily access... *[Please choose the appropriate response for each item:]*

	Strongly disagree	Disagree	Agree	Strongly agree
My workplace				
My school				

20 Section 20: Perceived Access by Public Transit

To what extent do you agree or disagree with the following statements regarding the ease of conducting your daily travel **from your home**?

20.1 By public transit, I can easily access my desired destinations for... *[Please choose the appropriate response for each item:]*

	Strongly disagree	Disagree	Agree	Strongly agree

Grocery shopping				
Leisure				
Healthcare (including pharmacies)				

20.2 What is a reasonable door-to-door travel time by public transit to reach your desired destinations (e.g., grocery stores, shopping, gyms, restaurants, pharmacies, etc.)?

- 5 minutes
- 10 minutes
- ...
- 75 minutes
- More than 75 minutes
- I would never take transit

20.3 By public transit, I can easily access... *[Please choose the appropriate response for each item:]*

	Strongly disagree	Disagree	Agree	Strongly agree
My workplace				
My school				

20.4 What are the reasons you cannot easily reach your workplace by public transit? *[please choose all that apply]*

- It does not serve my area
- The stops/stations are too far from my home
- The stops/stations are too far from my workplace
- It is too slow
- It is unreliable
- It is uncomfortable
- It is unsafe
- It is too expensive
- It is too complicated to use
- It does not come at the times I want to go
- It does not allow me to spontaneously change my plans
- It does not accommodate my disability
- The trip is too short to be done by transit
- Other: _____

20.5 What are the reasons you can easily reach your workplace by public transit? *[please choose all that apply]*

- It serves my area well
- The stops/stations are near my home
- The stops/stations are near my workplace
- It is fast
- It is reliable
- It is comfortable
- It is safe
- It is not expensive
- It is simple to use
- It comes at the times I want to go
- It allows me to spontaneously change my plans
- It accommodates my disability
- Other: _____

20.6 What are the reasons you cannot easily reach your school by public transit? *[please choose all that apply]*

- It does not serve my area
- The stops/stations are too far from my home
- The stops/stations are too far from my school
- It is too slow
- It is unreliable
- It is uncomfortable
- It is unsafe
- It is too expensive
- It is too complicated to use
- It does not come at the times I want to go
- It does not allow me to spontaneously change my plans
- It does not accommodate my disability
- The trip is too short to be done by transit
- Other: _____

20.7 What are the reasons you can easily reach your school by public transit? *[please choose all that apply]*

- It serves my area well
- The stops/stations are near my home
- The stops/stations are near my school
- It is fast
- It is reliable
- It is comfortable
- It is safe
- It is not expensive
- It is simple to use
- It comes at the times I want to go

- It allows me to spontaneously change my plans
- It accommodates my disability
- Other: _____

20.8 Do you have anything else you would like to share concerning the access to your destinations by different transport modes in your region? *If you do not have any further comments you don't have to answer this question.*

- Please write your answer here: _____

21 Section 21: General Physical Activity

In the following questions, we are going to ask you about the time you spend doing different types of physical activity in a typical week. Please answer these questions even if you do not consider yourself to be a physically active person.

22 Section 22: Work Physical Activity

Think first about the time you spend doing work. Think of work as the things that you have to do such as paid or unpaid work, study/training, household chores, harvesting food/crops, fishing or hunting for food, seeking employment. In answering the following questions “vigorous-intensity activities” are activities that require hard physical effort and cause large increases in breathing or heart rate, “moderate-intensity activities” are activities that require moderate physical effort and cause small increases in breathing or heart rate.

22.1 Does your work involve vigorous-intensity activity that causes large increases in breathing or heart rate [like carrying or lifting heavy loads, digging or construction work] for at least 10 minutes continuously?

- Yes
- No

22.2 In a typical week, on how many days do you do vigorous intensity activities as part of your work?

- 1
- 2
- 3
- 4
- 5
- 6
- 7

22.3 Approximately how much time do you spend doing vigorous-intensity activities at work on a typical day?

- 0 hrs 10 mins

- 0 hrs 20 mins
- ...
- 11 hrs 50 mins
- 12 hrs 0 mins

22.4 Does your work involve moderate-intensity activity, that causes small increases in breathing or heart rate such as brisk walking [or carrying light loads] for at least 10 minutes continuously?

- Yes
- No

22.5 In a typical week, on how many days do you do moderate intensity activities as part of your work?

- 1
- 2
- 3
- 4
- 5
- 6

22.6 Approximately how much time do you spend doing moderate-intensity activities at work on a typical day?

- 0 hrs 10 mins
- 0 hrs 20 mins
- ...
- 11 hrs 50 mins
- 12 hrs 0 mins

23 Section 23: Active Travel

The next questions exclude the physical activities at work that you have already mentioned. Now we would like to ask you about the usual way you travel to and from places. For example, going to work, going shopping, going to the pharmacy or going to place of worship.

23.1 In a typical week, do you walk or use a bicycle (pedal cycle) for at least 10 minutes continuously to get to and from places?

- Yes, walk
- Yes, bike
- Yes, both
- No

23.2 In a typical week, on how many days do you walk for at least 10 minutes continuously to get to and from places?

- 1
- 2
- 3
- 4
- 5
- 6
- 7

23.3 Approximately how much time do you spend walking for travel on a typical day?

- 0 hrs 10 mins
- 0 hrs 20 mins
- ...
- 11 hrs 50 mins
- 12 hrs 0 mins

23.4 In a typical week, on how many days do you bike for at least 10 minutes continuously to get to and from places?

- 1
- 2
- 3
- 4
- 5
- 6
- 7

23.5 Approximately how much time do you spend biking for travel on a typical day?

- 0 hrs 10 mins
- 0 hrs 20 mins
- ...
- 11 hrs 50 mins
- 12 hrs 0 mins

24 Section 24: Recreation Activities

The next questions exclude the work and transport activities that you have already mentioned. Now we would like to ask you about sports, fitness and recreational activities (leisure).

24.1 In a typical week, do you do any vigorous-intensity sports, fitness or recreational (leisure) activities that cause large increases in breathing or heart rate like running or football for at least 10 minutes continuously?

- Yes
- No

24.2 In a typical week, on how many days do you do vigorous-intensity sports, fitness or recreational (leisure) activities?

- 1
- 2
- 3
- 4
- 5
- 6
- 7

24.3 Approximately how much time do you spend doing vigorous-intensity sports, fitness or recreational activities on a typical day?

- 0 hrs 10 mins
- 0 hrs 20 mins
- ...
- 11 hrs 50 mins
- 12 hrs 0 mins

24.4 In a typical week, do you do any moderate-intensity sports, fitness or recreational (leisure) activities that cause a small increase in breathing or heart rate such as brisk walking, [cycling, swimming, volleyball] for at least 10 minutes continuously?

- Yes
- No

24.5 In a typical week, on how many days do you do moderate intensity sports, fitness or recreational (leisure) activities?

- 1
- 2
- 3
- 4
- 5
- 6
- 7

24.6 Approximately how much time do you spend doing moderate-intensity sports, fitness or recreational (leisure) activities on a typical day?

- 0 hrs 10 mins
- 0 hrs 20 mins
- ...
- 11 hrs 50 mins
- 12 hrs 0 mins

25 Section 25: Sedentary Time

The following question is about sitting or reclining at work, at home, getting to and from places, or with friends including time spent sitting at a desk, sitting with friends, traveling in car, bus, train, reading, playing cards or watching television, but does not include time spent sleeping.

25.1 How many minutes do you usually spend sitting or reclining on a typical day?

- 0h00
- 0h30
- ...
- 14h30
- 15h00

25.2 How much time do you usually spend watching television or a screen on any electronic device on a typical day?

- 0h00
- 0h30
- ...
- 14h30
- 15h00

26 Section 26: Personal Characteristics

The following section will help us to better understand the social and demographic characteristics of Montreal residents. This information will be used to understand the change in the level in health before and after the implementation of major transportation projects in Montreal.

26.1 Thinking about your own life and personal circumstances, how satisfied are you... (0 - Completely dissatisfied, 10 - Completely satisfied) *[Please choose the appropriate response for each item:]*

	0	1	2	3	4	5	6	7	8	9	10
With your life as a whole?											
With your standard of living?											
With your health?											

With what you are achieving in life?											
With your personal relationships?											
With how safe you feel?											
With feeling part of your community?											
With your future security?											

26.2 How tall are you?

- 100 cm - 3' 3"
- 101 cm - 3' 4"
- ...
- 220 cm - 7' 3"
- Prefer not to answer

26.3 How much do you weigh?

- 30 kilos - 66 pounds
- 31 kilos – 68 pounds
- ...
- 196 kilos - 432 pounds
- Prefer not to answer

26.4 In general, would you say your health is:

- Excellent
- Very Good
- Good
- Fair
- Poor
- Prefer not to answer

26.5 Do you have a disability or condition, whether temporary or permanent, that limits your mobility?

- Yes
- No
- Prefer not to answer

26.6 Which type of disability or condition do you have?

- Permanent
- Recurring
- Temporary
- Prefer not to answer

26.7 Are your daily transportation needs affected by your condition(s)?

- Yes
- No

26.8 If you wish, please let us know how your daily transportation needs are affected by your condition(s).

- Please write your answer here: _____

27 Section 27: Personal Characteristics

27.1 How do you identify yourself?

- Man
- Women
- Non-binary or non-conforming
- Prefer not to answer
- Other: _____

27.2 What is your marital status?

- Single (never married)
- Married (or common law)
- Separated or divorced
- Widowed
- Prefer not to answer

27.3 How many people are in your household, including yourself?

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8 or more

27.4 How many adults aged 18 or older live in your household, including yourself?

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8 or more

27.5 Are there any children under the age of 18 in your household?

- Yes

- No

27.6 How many children between the age of 6 and 13 (inclusive) live in your household?

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8 or more

27.7 How many children under the age of 6 (not including 6 years old) live in your household?

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8 or more

27.8 Were you born in Canada?

- Yes
- No
- Prefer not to answer

27.9 When did you move to Canada?

- 2024
- 2023
- ...
- 1924
- 1923
-

27.10 To which ethnic or cultural group(s) did your ancestors belong?

- Aboriginal
- Asian
- Black
- White / Caucasian
- Latin American
- Middle Eastern
- Prefer not to answer

- I don't know
- Other: _____

27.11 In which country did you spend the most time growing up until you turned 18?

- Please write your answer here: _____

27.12 How would you characterize the environment where you grew up?

- Urban
- Suburban
- Rural

27.13 To what extent do you agree or disagree with the following statements?
[Please choose the appropriate response for each item:]

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
As a child, I was regularly driven around.					
As a child, I regularly biked.					
As a child, I regularly took public transit.					
As a child, I regularly walked to get to my destinations.					

27.14 Which category best describes your annual household income, taking into account all sources of income?

- Less than \$30,000
- \$30 000 to \$59 999
- \$60 000 to \$89 999
- \$90 000 to \$119 999
- \$120 000 to \$149 999
- \$150 000 to \$179 999
- \$180 000 to \$209 999
- \$210 000 or more
- I don't know
- I prefer not to answer

27.15 What is your highest level of education obtained?

- Primary/Elementary school diploma
- Secondary school diploma
- Trade/Technical school or college diploma

- Undergraduate degree
- Graduate degree
- Prefer not to answer
- I don't know

27.16 What is your occupation group?

- Retail trade
- Finance and insurance
- Arts, entertainment and recreation
- Accommodation and food services
- Construction
- Manufacturing
- Wholesale trade
- Transportation and warehousing
- Information and cultural industries
- Real estate and rental and leasing
- Professional, scientific and technical services
- Management of companies and enterprises
- Administrative and support, waste management and remediation services
- Educational services
- Health care and social assistance
- Agriculture, forestry, fishing and hunting
- Mining, quarrying, and oil and gas extraction
- Utilities
- Public administration
- Other: _____

28 Section 28: A Closer Look

Thank you for your participation. We would like to ask you a few questions on your willingness to participate further.

28.1 How did you hear about the Montreal Mobility Survey?

- Email list
- From employer
- Flyer distributed at home
- Flyer distributed at work
- Flyer distributed at a transit station
- Referral from family or friends
- Facebook/ Instagram
- Twitter
- Website
- Newspaper
- Other: _____

28.2 If you have been referred by someone who has responded to this survey, please enter their email here to double their chances of winning a price. Please make sure to use the same email address they used to respond to this survey.

- Please write your answer here: _____

28.3 Would you be willing to participate in further research about travel behaviour and major transportation projects? This could take the form of follow-up surveys and/or a short (30 minutes) interview in the summer.

- Please choose only one of the following:
 - I would be willing to participate in future surveys
 - I would be willing to participate in a short interview
 - I would be willing to participate in both
 - No, I do not wish to participate in further research about this topic

28.4 Please provide an email at which we can reach you to send you the information about further participation:

- Please write your answer here: _____

29 Section 29: Parting thoughts

29.1 Do you have any final thoughts about transportation issues in Montreal?

- Please write your answer here: _____

Submit your survey. Thank you for completing this survey.